

EARN Document

Title: EARN permanent group: INFO and Support
Author(s): S Trumpy
Date: 1989/9/21
Committee: Executive
Document: EARN117 89 EARN-MIN LISTSERV@UKACRL
Revision: 0
Supersedes:
Status: Draft
Maintainer: S Trumpy
Access: Executive

1 Terms of reference

1.1 Scope

To establish a permanent consultation with the users, to produce the EARN documentation and take care of EARN on line information services.

1.2 Participation

One responsible person per country to be indicated by the country Director.

1.3 Chairman

The EARN Manager

1.4 Time objective

For Lisbon EX BoD to produce a detailed proposal.

1.5 Document to be delivered

Proposal for establishing an EARN-INFO and support group containing the following documents:

1. Written Information to be supplied and maintained
 - * EARN Brochure and general information
 - * EARN Guide for new users

- * EARN Guide for Special Interest Groups
 - * EARN Guide on gateways to other networks
2. Information available through the network
 - * News distribution services
 - * Help and learning packages
 3. User support and consultancy
 4. Indication of priorities, time schedule for establishing the services and cost estimate